DDA 87-1660 12 August 1987

MEMORANDUM FOR:	DA Office Telephone Focal Points
FROM:	Executive Assistant to the DDA

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SUBJECT:

1. During July, the Office of Information Technology completed the following telephone actions for the DA:

Telephone Statistics for July 1987

Office	Secure <u>Phones</u>	Nonsecure Phones	
OF	1	3	
OIT	2	24	
OL	10	25	
OP	4	4	
OS	8	8	
Totals	25	64	

2. The following telephone surveys have been completed and OIT expects to complete the installations or modifications during August and early September:

Office	Secure Phones	Nonsecure Phones	
OF	1	1	
OIT	14	41	
OL	6	17	
OMS	0	14	
OP	0	11	
OS	0	10	
O/DDA	1	1	
Totals	22	95	

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10-5	

SUBJECT:	Telephone	Statistics	for	July	1987

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3. The current backlog of requests is 226 secure telephones and 389 non-
secure telephones. This represents a six to seven month backlog of requests.
This backlog is unlikely to lessen since so many of OIT's telephone installa-
tion personnel are assigned to the original Headquarters building secure PBX
work, DRY work and will near beginning secure PBX
work, PBX work, and will soon begin PBX installation in the new Headquarters building.
and new neudquarters building.

- 5. At an ADP Control Officers meeting on 10 August, the Deputy Chief of OIT's Customer Services Group, announced that the secure PBX work in Headquarters is beginning to gain speed. Initial problems in the PBX and installation procedures resulted in some significant start-up problems with the first secure PBX systems. Those problems have been corrected and CONTEL, OIT's contractor, is working hard to complete their Headquarters secure telephone work by the end of the calendar year.
- 5. As OIT begins to wire the new Headquarters building PBX systems, the pace of additions and modifications to existing telephone systems will slow considerably. Thus it will be difficult for your office to get even the highest priority telephone work done later this year.

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SUBJECT: Telephone Statistics for July 1987

